

For your protection and wellbeing.

The health of our guests and employees is the number one priority for us, which is why, in line with our protection concept, we have implemented relevant measures in accordance with the specifications issued by the Federal Office of Public Health (FOPH) and with the support of HotellerieSuisse.

We kindly ask that you refrain from staying with us if you have experienced **symptoms of illness in the last few days** that are indicative of a respiratory disease. Please notify us if such symptoms of illness develop **during or after your stay**.

- The requirements may result in restrictions to our services and, in some areas, the number of people permitted entry is also limited.
- We are constantly adapting the protective measures to the changing requirements and recommendations, and our employees are being provided with regular training.
- We thoroughly clean and disinfect frequently used surfaces, objects and work material (e.g. door handles, lift buttons, light switches and handrails) in even more regular cycles than before. Our employees also wear gloves to perform specific duties.

Please take note of the following recommendations and the information on display.

1. Adhere to the **distancing requirement of 1.50 metres** between yourself and other guests, groups of guests and employees. This also applies to toilets, changing rooms, showers and relaxation areas.
2. Do **not use the lift** with other groups of guests.
3. Adhere to the **maximum number of people permitted entry** specified in the entrance areas of enclosed spaces (e.g. gym, sauna, wellness areas). Please also observe the distancing guidelines here.
4. **Bath towels, bathrobes are in the room. Additional towels** are available in the **wellness area**. After use, please return them to the designated **return stations**.
5. We recommend that you **change in the room and take a shower there** as well.
6. **Wash/disinfect your hands regularly**. Try to avoid touching **any foreign objects** as much as possible or **disinfect your hands** afterwards if you do.
7. You may only **eat and drink** in our bars and restaurants if you are **seated at a table**. Ask our staff to seat you and observe the distancing regulations.
8. Have your **food and drink charged to your room or pay by card** (contactless if possible).
9. In the hotel there is **partly a protective mask obligation**. **Masking** is mandatory:
 - when transferring with our **hotel bus**
 - when using our **massages and Ayurveda treatments**

At the **hall concert** on Monday evening we **recommend** you to wear a **mask**.
You can always use your own or have one given to you at the reception.

10. Until further notice, we do **without the breakfast buffet** and **serve you breakfast at the table**. There is **free choice of seat**.
11. In the evening you will **be placed** in the **Arvenstube**, and in the **Grand Restaurant** you will have a **fixed table**. We currently **do not** offer **themed buffets**.

12. Our **concert hall** will take place on **Monday evening** as usual, we recommend wearing a **mouth-nose protection**. You can always use your own or have one given to you at the reception. The **number** of participants is **limited**.
13. A **limited number** of daily newspapers is available at the front desk. You are welcome to order **your own newspaper** at the reception.
14. We don't stock the **minibars**. You are welcome to cool **your own drinks** there.
15. In **public transport**, masking is **mandatory**.

Access data to the free WLAN

Network: Edelweiss Post

Password: edel-post

QR codes for:

Electronical

Guestinformation



à la carte Arvenstube



Edelweiss wine list



Barmenu



À la carte Stüva da la Posta



Wine list Stüva da la Posta



We thank you for your understanding and assistance and wish you a pleasant stay. Do you have any questions? We will gladly answer these.

The teams from Hotel Edelweiss and Post

Situation at 26th July 2020